

# 2016-2017 STAR OF THE NORTH FELLOWSHIP

DRIVER AND VEHICLE SERVICES, DEPARTMENT OF PUBLIC SAFETY

The <u>Department of Public Safety</u>'s Driver and Vehicle Services (DVS) is seeking a full-time Star of the North Fellow.

## **OVERVIEW:**

DVS will be implementing a new information system in late 2016. This new system will replace the existing mainframe system and vastly improve the processing and oversight of the secure credentials Minnesota issues as well as appropriately protect the data collected. This technical project has been around for some time and people are feeling complacent about when they will truly see it.

The first phase of implementation will be the motor vehicle system which is used by 200 internal staff and 1,500 external business partners. It is also critical to a variety of organizations such as dealerships, law enforcement, banks, state agencies, and dealerships who rely on this data for their daily business needs. Providing secure data through a real-time response is critical to public safety.

The second phase of implementation will be Driver's License. Software development is scheduled to begin mid-summer with an expected implementation time frame of 1st quarter 2018. The Drivers portion of the system is more extensive and complicated due to compliance requirements and driving privileges. This data is in high demand. Access is allowed only if the requestor meets the state and federal requirements regarding permissible use.

#### WHAT YOU WILL LEARN:

This fellowship will provide an individual with opportunities to be a part of a major organizational change effort. There are several areas from the business side that need to be prepared and ready for the vast area of change expected to happen. The fellow will gain valuable work experience in the following areas: business process improvement including story mapping in an Agile software development environment; project management; change management; organizational readiness; conflict resolution; and timely communication.

## WHAT WE REQUIRE:

Must be a recent graduate of a graduate program or law school with a degree conferred in 2015 or by July 1, 2016 in the field of public administration, business administration, organizational change and/or behavior, or related field.

Knowledge of:

- Project management
- Public service
- Diversity

Skills in:

- Listening
- Positive thinker
- Diplomacy

Ability to:

- Communicate effectively
- Collaborate
- Have fun

## **ADDITIONAL INFORMATION:**

It is the policy of the Department of Public Safety that all employees submit to a background investigation prior to employment, which includes the following components:

- 1. Criminal history
- 2. Reference check
- 3. Fingerprints
- 4. Education verification

The State of Minnesota is an equal opportunity, affirmative action, and veteran-friendly employer, and encourages all qualified candidates to apply for job opportunities. If you are an individual with a disability who needs assistance or cannot access the online job application and search tools, please contact the job information line at 651.259.3637. Please indicate what assistance is needed.